

CV

Nikola Hedrzak

you have to try everything in life, the more experience you have in various fields of work, the more you will respect each next better one

WORK EXPERIENCE

CONTROLLER

05.2022 - until now... MPC Concept, Betzdorf, Germany

- quality control
- care for the quality of manufactured products

PRODUCTION WORKER, INSTRUCTOR, PG

10.2021 - 02.2022 Amazon, Świebodzin, Poland

- training new employees
- caring for the safety of employees
- selecting products
- quick problem solving

INSURANCE AGENT

06.2021 - 09.2021 OVB, Gorzów Wielkopolski, Poland

BOLT DRIVER

10.2020- 07.2021 Gorzów Wielkopolski, Poland

WAITRESS

07.2019- 09.2020 Mieszko Hotel, Gorzów Wielkopolski, Poland

- service for guests and occasional events
- preparing and decorating the restaurant room

WAITRESS, RECEPTIONIST + PRACTICE

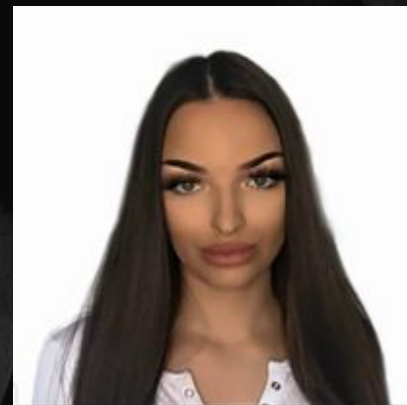
01.2019- 02.2019 Schattauer Hotel, Wagrain, Austria

- hotel guest service
- housekeeping

WAITRESS

07.2018- 12.2018 Qubus Hotel, Gorzów Wielkopolski, Poland

- hotel guest service, events service
- serving food and drinks



DATE OF BIRTH

20.02.2000

CONTACT

EMAIL: NIKOLAHEDRZAK@INTERIA.PL

EDUCATION

09.2016 - 05.2020

ZESPÓŁ SZKÓŁ GASTRONOMICZNYCH
IM. FEBRONII GAJEWSKIEJ-KARAMAC
SECONDARY SCHOOL OF HOTEL
ADMINISTRATION

FOREIGN LANGUAGES

POLISH + NATIVE LANGUAGE
ENGLISH
GERMAN

SKILLS

- TEAM WORK
- QUICK PROBLEM SOLVING
- CREATIVITY
- PROFESSIONAL GUEST SERVICE
- MEETING THE GUEST NEEDS
- SERVICING LARGE EVENTS
- ANALYSIS OF CUSTOMER NEEDS
- ACQUAINTANCE WITH PROHOTT AND PRORESS
- KNOW HOW TO SELL
- DEALING WITH STRESS
- COMMITMENT
- RAINING OF NEW EMPLOYEES
- KNOWLEDGE OF HTML, JAVASCRIPT AND CSS
- CREATING WEBSITES
- TAKING CARE OF THE GOOD IMAGE OF THE COMPANY

WAITRESS, RECEPTIONIST - PRACTICE

05.2018- 06.2018 Qubus Hotel, Gorzów Wielkopolski, Poland

- advising clients
- giving information
- guest service

WAITRESS, RECEPTIONIST - PRACTICE

07.2017- 08.2017 "Eva Park Life&SPA" Hotel, Konstancin-Zdrój, Poland

- making, accepting reservations
- assigning rooms to guests
- learning how to make drinks

COURSES, TRAINING, CERTIFICATES

• form 28.08.2018
driving license category B

• 01.2020
school leaving certificate for the profession of a
technician in the hotel industry
organizer: OKE
part of the written exam: 78%
practical part of the exam: 75%

• 06.2019
school leaving certificate for the profession of a
technician in the hotel industry
organizer: OKE
part of the written exam: 83%
practical part of the exam: 93%

• 10.2018
bartending training
organizer: Group Molecular



HOBBYS

- HORSE RIDING,
- MAKING DRINKS,
- PROGRAMMING,
- GYM,
- DRIVING,
- SAVOIR-VIVRE